



TRAVELSURE

TRAVEL INSURANCE THAT PUTS
YOU AT EASE



Old Mutual Insure Limited, a licenced non-life insurer (FSP: 12)

This product is underwritten by GENRIC Insurance Company Limited, a licenced non-life insurer and an Authorised Financial Service Provider (FSP: 43638) and administered by Health and Accident Underwriting Managers, an Authorised Financial Service Provider (FSP: 376)

TRAVELSURE

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travelsure is our online travelling insurance offering for business or personal. It is designed to provide you with cover for:

- Travel medical expenses,
- Trip cancellation costs,
- Lost luggage, flight accidents, and
- Other losses incurred while travelling internationally, for business or personal.

THE COVER PACKAGES AVAILABLE

We have the following three packages that our customers can choose from:

- Our **leisure package** is ideal for families, holiday makers, adventure seekers and travellers, who are visiting family and friends. The package has the option of three cover types: Silver, Gold, and Platinum. Each cover type has a competitive schedule of benefits and excesses, which customers can compare to select the most suitable cover type.
- Our **senior package** is exclusively for senior citizens (from 71 up to the age of 81). This package is designed to give you peace of mind and remove any "what if" questions that keep you up during your travels. Let us do the worrying and you enjoy your trip because we have it covered.
- Our **business online package** provides comprehensive cover for entrepreneurs, contractors and employees travelling for business. They can enjoy the comfort and convenience of us taking care of any unforeseen travelling costs. All they need to worry about is business.

Travelsure includes the following benefits:

- Medical assistance,
- Baggage and travel delay,
- Personal liability claims,
- Cancellation or postponement of your trip,
- Personal accident claims.

OUR EASY CLAIMS PROCESS

We partnered with travel claim experts, Europ Assistance Worldwide Services, to ensure that all travel claims are professionally handled at any time of day, throughout the year.

You can use one of the following options to lodge a claim:

- Visit our website www.ominsure.co.za and:
 - select the "Travel Insurance" tab
 - click on the "submit claims" option
 - enter the required details and a consultant will call you back, or
- Send the claim form directly to Europ Assistance by emailing assist@europassistance.co.za, or
- Call our **Travelsure** service centre on 0860 25 24 66 or +27 (0)11 556 7060 (international).

VALUE-ADDED BENEFITS

Upon your request, Travelsure offers the following benefits:

- Telephonic medical advice while travelling,
- Monitoring of medical condition during and after hospitalisation,
- Medical foreign language translation services,
- Delivery of essential medicine, and
- Arrangement of medical repatriation.

To get a Travelsure policy, please visit our website at www.ominsure.co.za and select the “Travel Insurance” tab.

For more information, contact our Travelsure contact centre on 0860 25 24 66 or visit www.ominsure.co.za